

AARP's Fraud Watch Network can help you spot and avoid scams. Sign up for free "Watchdog Alerts", review our scam-tracking map, or call our toll-free helpline, 877-908-3360 if you or a loved one suspect you've been a victim.



## FraudWatch Newsletter



**Travel Scam Warning:** A Colorado citizen recently booked a cruise and paid the required deposit. Three days later, they received a text message claiming there was an issue with the reservation and that a balance remained on the deposit. After clicking the link and calling the number on the webpage, they spoke with someone who claimed \$600 was still owed. When the first credit card provided was declined, the caller requested another. That card was also declined. Realizing something was off, the citizen hung up and contacted the cruise line—only to learn it had been a scam. Fortunately, both credit card companies had flagged the suspicious activity, but the citizen still had to replace both cards. *CyberWyoming note: The text message never referenced that the deposit was for a cruise, which was a red flag. The scammer also never said the deposit was for a cruise until the citizen mentioned that he thought he had fully paid the deposit for the cruise. Careful reading of text messages and emails is critical to avoiding scams.* 



**103K Affected in Medicare Hack:** A recent data breach has compromised the Medicare information of approximately 103,000 beneficiaries, prompting the Centers for Medicare & Medicaid Services (CMS) to send out notification letters. The breach involved the unauthorized creation of Medicare.gov accounts using stolen personal data such as names, birthdates, Medicare Beneficiary Identifiers (MBIs), and zip codes. CMS discovered the issue in May 2025 and is sending letters to those impacted. While no identity theft has been confirmed, CMS is taking action by deactivating fraudulent accounts, issuing new Medicare cards, and monitoring for suspicious activity. Beneficiaries are urged to check their statements for unusual charges and report any fraud.

Call The Wyoming Senior Medicare Patrol for assistance with potential Medicare fraud or abuse at 1-800-856-4398

### Information and resources to help you with...

- Find resources and information around VA benefits, health, caregiving, fraud and employment for retired and active-duty military and their families by going to aarp.org/veterans or calling our toll-free nationwide phone number 1-888-OUR-AARP (1-888-687-2277).
- Family caregiving: Call the Caregiving Resource Center for a free Prepare to Care Guide (1-877-333-5885).
- Fraud and scams: Call the AARP Fraud Watch Network Helpline toll-free (1-877-908-3360).



CyberWyoming Alliance's goal is for Wyoming to be the most cyber-secure state in the nation. To do this, we know that cybersecurity efforts have to be local, trusted, and grassroots in nature.





# If abuse, neglect, abandonment, intimidation or financial exploitation of an older adult is occurring, report it to Adult Protective Services.

#### Basics of what DFS/APS can do:

- If an abuse/neglect case is reported and opened, an APS Caseworker will respond within 24-72 hours, depending on immediate danger or impending harm.
- APS is mandated by statute to notify law enforcement.
- An APS Caseworker will interview the vulnerable adult to determine the facts of the situation.
- APS works with the vulnerable adult regarding availability of community services he/she is agreeable to receive in order to ensure his/her safety.

#### Basics of what DFS/APS cannot do:

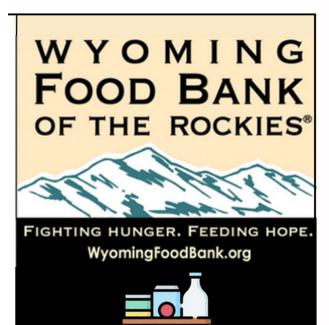
- APS cannot force anyone to accept help, adults have the right to refuse.
- APS cannot force anyone to reside in a nursing home, APS is committed to keeping vulnerable adults as safe as possible, in their own homes.

#### How to make a report:

Call (307)777-7564 or click on dfs.wyo.gov/about/contact-us/ This is a link with contact information to each community in Wyoming that has a DFS office. APS abuse/neglect reports can also be made by contacting law enforcement in the community where the abuse is taking place.



Safe at home • Giving families opportunities for success • Supporting the people who support the families





AUG 1 - ROCK RIVER, 321 AVENUE D  AUG 5 - LYMAN, BRIDGER VALLEY BAPTIST CHURCH  AUG 6 - WORLAND FAIRGROUNDS,  AUG 7 - PINEDALE, RENDEZVOUS POINT  AUG 9 - BASIN, FAIRGROUNDS,  AUG 16 - KAYCEE, HAROLD JARRARD PARK  AUG 19 - BUFFALO, FAIRGROUNDS COMMUNITY BUILDING  AUG 25 - ROCK SPRINGS, WHITE MOUNTAIN MALL  AUG 28 - ARAPAHOE SCHOOL	10:30A-12:30P 4-7P 4-6P 11A-1P 10A-12P 9-11A 12-2PM 11:30A-1P 12-2PM
AUG 28 - ARAPAHOE SCHOOL AUG 28 - FORT WASHAKIE, EASTERN SHOSHONI TRIBAL HEALT AUG 28 - SHERIDAN, FAIRGROUNDS	

FOR MORE INFORMATION, CHECK OUT WYOMINGFOODBANK.ORG/FIND-FOOD OR CALL 1-877-265-2172.